



International *Facilities* Services

Supply Chain Services

Third-Party Logistics Compliance





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Incomplete deliveries into distribution centres or direct to store can lead to stock availability issues and missed sales opportunities. Identifying where in the supply chain the issue has occurred isn't easy, often making the resulting disputes between retailers, their suppliers and logistics partners difficult and time-consuming to resolve. That's where OCS can assist.

At OCS Retail Support, our supply chain audit teams are able to monitor third-party deliveries and ultimately reduce the rate of incomplete shipments by identifying at which point the problem lies.

Initially we develop a performance assessment protocol which sets-out a formal procedure for delivery audits, in order to minimise disruption to the retailer. Deliveries can be intercepted at store for thorough checks to be conducted by our teams of experienced auditors, using the latest handheld barcode technology to ensure a high level of accuracy. If sufficient space isn't available at store, or to identify the area of weakness by process of elimination, audits can be carried out either at the point of initial despatch from the supplier, or at the distribution centre.

The critical data we provide can be submitted simultaneously to all parties, enabling errors to be rectified before a dispute arises. Alternatively, if a problem is found to exist with a logistics provider, permanent remedial action can be sought under threat of financial penalties being imposed.

Our services include:

- Vendor Support*
- Third Party Logistics Monitoring*
- Data Management*
- Data Reporting*

So to identify weak links in your supply chain and ensure store deliveries run smoothly, make a connection with OCS.



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