



International *Facilities* Services



*Supply Chain Services*  
*Good Faith Receiving*





## Good Faith Receiving

Incorrectly-fulfilled deliveries of stock account for millions of pounds in lost revenue for retailers each year.

Ensuring that deliveries are accurate has traditionally required retail staff to check each and every incoming delivery and reconcile against consignment notes, a time-consuming process that is only as accurate as the person responsible for receiving the delivery. When inaccuracies are identified, it's often impossible to track at which stage in the supply chain the failure has occurred.

Good Faith Receiving is increasingly being adopted to overcome these issues, which instead relies on sample stock checks being conducted at various points along the supply chain. The data can then be used to give a true overall picture of stock accuracy within any given period, to assist both vendors and logistics companies in improving the accuracy of stock movements.

At OCS Retail Support we provide a comprehensive service for the audit of deliveries at both store and distribution centre locations.

Our highly trained teams use handheld barcode technology to ensure a high degree of accuracy and the sample data we provide, if proven to represent reality, reduces the need for every incoming delivery to be checked by store staff as consignments can be accepted 'in good faith'.

The benefits include a more effective use of staff resources, improved stock availability and reduced rates of stock damage.

So for total confidence that your goods can be received in good faith, trust OCS.

**Our services include:**

*Inbound/Outbound Delivery Accuracy*

*Good Faith Receiving*

*Data Management*

*Data Reporting*

*Stock Availability Checks*



Freephone: 0800 282 382  
Email: [enquires@ocsretailsupport.co.uk](mailto:enquires@ocsretailsupport.co.uk)

[www.ocsretailsupport.co.uk](http://www.ocsretailsupport.co.uk)